

# OneCloud CPaaS

## Letter of Authorization

To Whom It May Concern:

All users, resellers and customers (“You”) of the Avaya Inc. API, applications and any related services, including the functionality, tools or materials provided through such apps and web clients (the “Services”) are subject to the terms and conditions of use (the “Terms of Use”). Where appropriate Avaya Inc. (the “Company”), the provider of the Services, refers to the Company and its affiliates.

You acknowledge that in order to use the Services You grant authorization to Company to act as your agent and your affiliates’ agent to arrange for use of any DIDs provided and owned by You and your customers. The use authority is limited to the following activities related to the Company-enabled short messaging services (SMS), company enabled voice (Voice), and multi-media messaging services (MMS):

- 1) Provisioning for the purpose of the initial installation,
- 2) Rearrangement, and/or
- 3) Subsequent removal.

You represent and warrant that You have full authority and approval to use the telephone number in conjunction with the Services and that Your use of such telephone number is not in violation of any third party licenses, terms, conditions, laws, rules and/or regulations respecting the use of such telephone numbers, including any company or workplace policies regarding the use of such telephone numbers.

**Numbers to be ported, the current service provider, and the current service provider account number** (please list individually):

Example: +1 555 1212

\_\_\_\_\_  
Current Service Provider

\_\_\_\_\_  
Account Number

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**End User Subscriber Information:**

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

Company: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Address: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_